INFOCENTRIC
Insight On Demand

Asset Monitoring and Support

UTILITIES

The Challenge

A large Energy Utility managed a number of Generation sites throughout the country, all operated independently. The client wished to centralise the operation of these assets by creating a single monitoring and support centre. This would allow the client to view integrated asset information across all of its sites and provide consistency in the management of those assets, whilst reducing operating costs.

A key challenge for this solution was to bring business, IT and Operational Technology (OT) together to facilitate the solution.

Our Solution

InfoCentric worked with the business and OT to develop an integration strategy. This allowed the central monitoring site to view all data for an Asset in a single system, from SCADA control data, to engineering drawings, to maintenance schedules and historical activity.

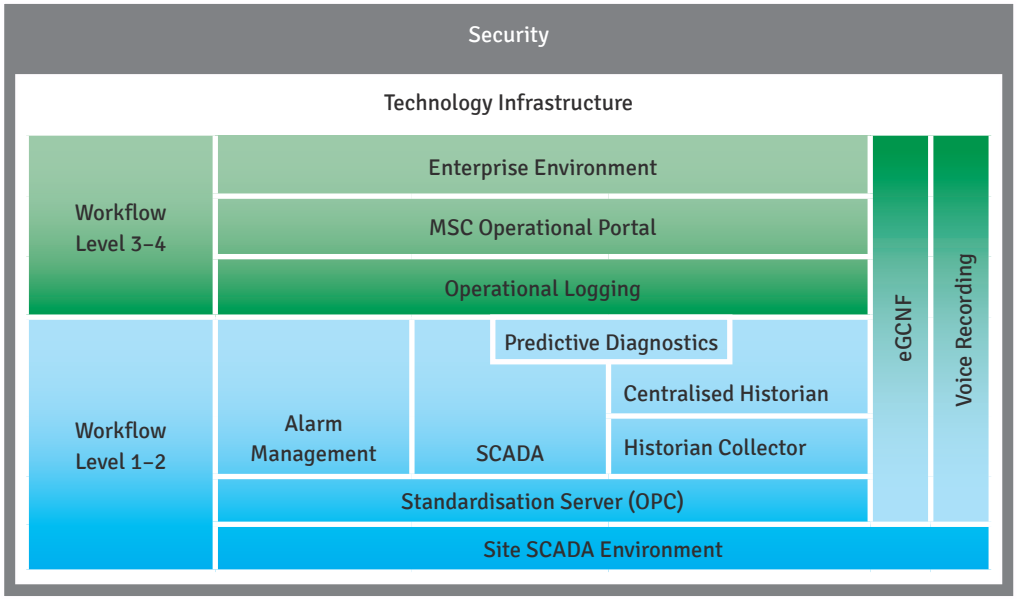
Our strategy consisted of high-level business requirements, functional and non-functional specifications, detailed analysis of the necessary architectural changes and a thorough plan for implementation.

The Benefits

The centralised monitoring and support centre allowed the business to make more informed decisions based on real time data. This drastically improved the delivery of services, increasing reliability of info and decreasing the cost through removing duplication and time lags.

This information allowed the operators to make more informed decisions, improving reliability and reducing costs to the business.

How will InfoCentric help enhance your organization Insight today and tomorrow?



InfoCentric Centralised Monitoring and Support

"Access to our Asset Monitoring and Support Centre is critical to our business, without it we would be effectively running our business blind"

Senior Analytics Manager, Customer Insights Group

Trusted Delivery Partner

"I'm delighted to have InfoCentric as a Trusted Core Delivery Partner, supporting our Customer Insights and Analytic infrastructure, which directly underpins the bank's Campaign Management and Customer Communications for the Australian division. InfoCentric continues to provide valuable thought leadership and future innovations, and remains integral in the development of our foundational Informational Management technologies and processes"

Senior Manager, Information Strategy and Delivery, Major Australian Bank

Engage with InfoCentric

Find out how InfoCentric can help you get more insight into your organisation's information today.

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